



Quality Assurance Policy

We pride ourselves on offering a high standard of care at Once Upon A Time Nursery.

We will employ qualified and experienced staff that will help both the children and parent/carer in all matters.

We will encourage staff to complete further appropriate training to benefit the children and their own professional development.

The staff will provide a fun, happy and stable environment for the children to thrive.

We will maintain a clean and tidy environment, both indoors and outdoors.

We will do our utmost to keep to the standards set by the National Assembly and seek advice from the CIW and environmental health when necessary.

Once a year we will send quality assurance questionnaires to all parents, children, staff, visitors, other professionals and school leavers to gain vital feedback on their experiences at nursery.

We will use the “Early Childhood Play, Learning and Care (ECPLC) Quality Framework and Reflective Practice Toolkit” to support our Quality of Care Review.

The completed questionnaires and photographic evidence collected of the children during activities will be reviewed and evaluated. Copies of our findings will then be sent to the parents/carers, staff and the CIW. Copies will remain in the nursery and be available on request.